SAFETY & SECURITY MANAGER

Concord Church Position Description

Job Title:	Safety & Security Manager	Job Category:	Administrative Support
Department/Group:	Operations	Job Code/ Req#:	SSMGR
Location:	Dallas, TX	Travel Required:	Less than 30% Local Travel
Compensation:	Salaried	Position Type:	Full-Time (40+ hours)
Approved by:	Felecia C. Wylie	Last Revised:	August 11, 2019

General Summary

The Security Manager is responsible for directing the organization's Safety & Security Department which including physical security and safety of employees, facilities, visitors, and assets. This position supervises and gives strategic instructions to armed and unarmed security officers and volunteers; while enforcing safety and security policies.

The Security Manager exhibits the Four Core Values of Concord Church:

Boldness for Christ	Phil. 1:20	Unapologetically representing Christ to the world.
Passion for People	John 13:35	Intentionally cultivating lifegiving relationships.
Catalyst for Change	Jer. 29:7	Relentlessly transforming our city.
Hunger for More	Matt. 5:6	Radically pursuing what God has next for me.

Essential Functions

- Create and implement security standards, policies, and procedures and constantly making suggestions for improvements.
- Respond to medical emergencies, bomb threats, fire alarms, intrusion alarms, and other emergencies, following emergency response procedures.
- Train subordinate security professionals or other organization members in safety and security rules and procedures.
- Conduct threat or vulnerability analyses to determine probable frequency, criticality, consequence, or severity of natural or man-made disasters or criminal activity on the organization's profitability or delivery of products or services.
- Supervise and provide leadership to subordinate security professionals, performing activities such as leading the hiring process, training, assigning work, and evaluating performance.
- Monitor safety and security policies, programs and procedures to ensure compliance with internal safety and security policies, licensing requirements, or applicable government security requirements, policies, and directives.
- Develop and manage investigation programs, including collection and preservation of video and notes of surveillance processes or investigative interviews.
- Develop, arrange for, perform, and assess executive protection activities to reduce security risks.

- Prepare reports and make presentations on internal investigations, losses, or violations of regulations, policies and procedures.
- Attend meetings, professional seminars, and conferences to keep abreast of changes in
 executive legislative directives or new technologies impacting security operations. Educate the
 leadership team on those new changes.
- Acts as the church liaison with law enforcement in the event of trespassing, criminal activity, or other events that occur on church property.
- Provide leadership to Sunday Service Security Volunteer oversite, training, recruiting.
- Review any risk or safety concerns (i.e. Slips, Trips and Fall Protection).
- Administers safety and security policies as approved by Concord Church.
- Attends and successfully completes all training as required by Concord Church.
- Performs other duties as assigned.

Skills Needed

- *Critical Thinking* using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems.
- *Management of Personnel Resources* motivating, developing, and directing people as they work, identifying the best people for the job.
- Judgment and Decision Making considering the relative costs and benefits of potential actions to choose the most appropriate one.
- Time Management managing one's own time and the time of the team.
- Business/Report Writing communicating effectively in writing as appropriate for the needs of the audience.

Supervisory Responsibilities

This position supervises the Safety & Security staff and Safety & Security Volunteer Teams.

Qualifications

- Require an Associate Degree in related field with a minimum of 10 years of experience or an Undergraduate Degree in Related Field with 7 years
- Require a minimum of 3 years of Security and Safety management experience
- Requires an in-depth knowledge of the Texas PSB Compliance and Regulations
- Required to maintain Level 3 Texas PSB certification/designation
- Preferred Level 4 Commission Licenses
- Preferred Experience supervising a team of more than 5 employees
- Preferred ASIS International Certification in Protective Professional (CPP) or Physical Security Professional (PSP) is desired (or equivalent certification)

Physical Requirements

- An employee in this position primarily works in a typical office environment, and uses computers, calculators, telephones, printers, and other office equipment to fulfill the position duties.
- An employee in this position is required to walk, hear, speak, and stand to inspect the property and interact with customers, church members, law enforcement officials, and volunteers.
- Work is conducted in a fast-paced, rapidly changing environment.
- The ability to manage stress, build professional and collaborative relationships, and reason through complex church business situations is required.
- A flexible schedule is required since this position requires evening and weekend work.

Travel Requirements

This position is required to attend meetings with community groups and law enforcement away from the primary church location. A valid Texas driver's license and acceptable motor vehicle report is required.

Concord Church Membership

This position is required to be a member of Concord Church. Employees in this position are expected to sincerely hold the same religious beliefs as expressed by Concord Church.